# delfin group

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## FINANCIAL REPORT

UNAUDITED RESULTS FOR 6 MONTHS ENDING 30 JUNE 2021



### DISCLAIMER

This presentation is of a selective nature and is made to provide an overview of the Company's (AS DelfinGroup and its subsidiaries) business.

Unless stated otherwise, this presentation shows information from a consolidated perspective.

Facts and information used in this presentation might be subject to revision in the future. Any forwardlooking information may be subject to change as well. This presentation is not a legally binding document and the Company has no liability for any direct or indirect loss from the use of this presentation.

This presentation does not intend to contain all the information that investors may require in evaluating the Company. Investors should read publicly available information regarding the Company as well as the full prospectus describing a particular bond issue.



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Largest financial services branch network in Latvia

\* Based on DB TOP 500 | Largest enterprises in Latvia (2020 issue) 2019 data

### **DELFINGROUP AT A GLANCE**

38

cities



established

90+

branches

400,000+

registered customers

**TOP 2** Second largest non-bank consumer lender in Latvia\*



last 10 years profitable operations

#### Banknote **BRANDS:** VIZIA

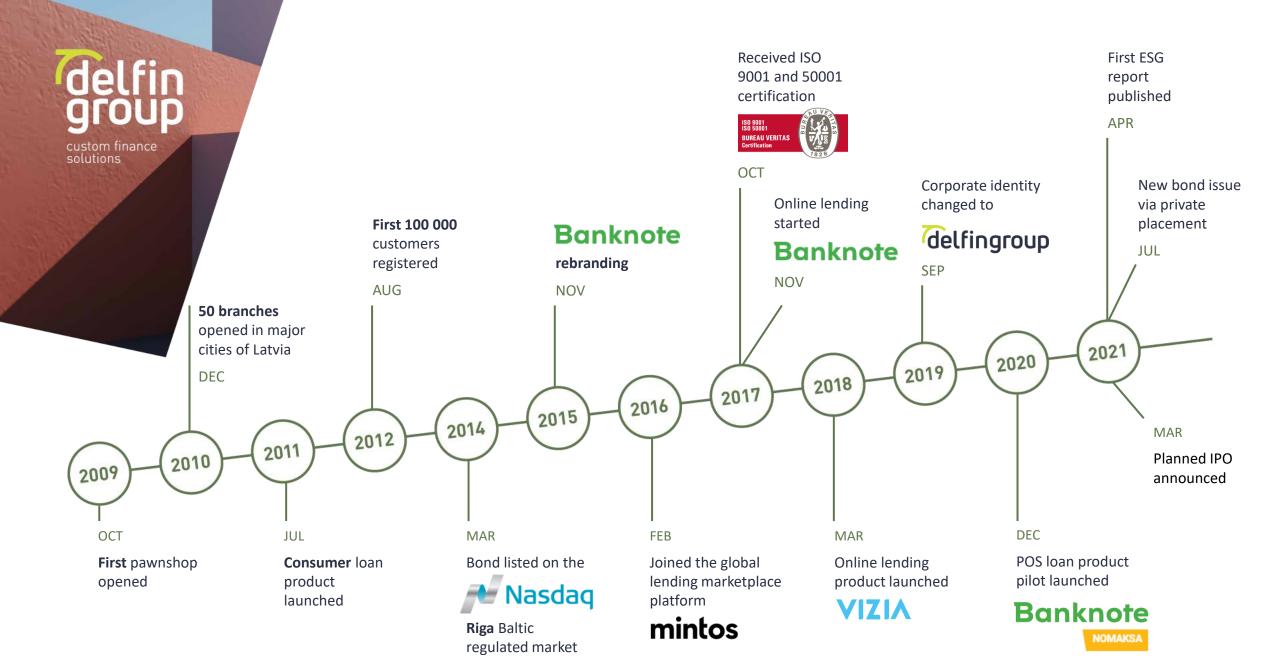


- Consumer loans
- Pawn loans
- POS loans
- Retail of pre-owned goods

### **KEY FINANCIALS (2021 6M)**

	21.8 m€	2.25 m€
	(+9% Y-o-Y)	(+9% Y-o-Y)
- - - - - - - - -	Value of issued loans	Profit before tax
	<b>33.3 m€</b> (+3% Y-o-Y)	4.6 m€ (+9% Y-o-Y)
- - - -	Net loan portfolio	EBITDA

**Our vision** for the future is based on building a sustainable society by empowering people and promoting financial inclusion.



Altogether 6 bond issues

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### DELFINGROUP MANAGEMENT BOARD COMMENT

### DIDZIS ĀDMĪDIŅŠ

Chairman of the management board (CEO)

This quarter was marked by resilient growth . We had very good results in the consumer loan segment, as well as in the online trade of pre-owned goods. Moreover, during the second quarter we also experienced growth in the pawn loan segment. Generally, we see quite high level of economic activity in the entire country, which is also reflected by increased interest in financial and pawnshop services offered by DelfinGroup.

At the moment, there are drawbacks for offline consumer loan issuance and in store sales of pre-owned goods, as due to the current restrictions, no more than one customer can be present in the premises of most branches. As a result, we continue developing digital platforms and introducing new automated lending solutions that allow us to improve customer service and serve our customers in less time. This year, the automation of the customer income review process was completed, and the entire review process is now fully automated. Furthermore, in all digital channels of DelfinGroup, we have experienced a rapid increase in customer flows that more than compensates for offline service restrictions.

In March 2021, AS DelfinGroup announced its plans for the launch of an initial public offering (IPO) of its shares on the Nasdaq Riga exchange during the second half of 2021. LHV Bank and law firm Eversheds Sutherland Bitāns are acting as DelfinGroup planned IPO advisors. For more information about the planned IPO, sign up to news on our homepage: <u>https://www.delfingroup.lv/invest</u>.



#### **KRISTAPS BERGMANIS**

#### Member of the management board

During the first six months of 2021 the Latvian financial group AS DelfinGroup has increased its revenue to EUR 11.9 million or by 6.4% year on year. During the first six months, EBIDTA increased by 8.7% and reached EUR 4.6 million, while profit before taxes on dividends increased by 9% and reached EUR 2.3 million. AS DelfinGroup completed preparation for the issue of bonds via a private placement. The offering was successfully completed at the beginning of July 2021, with the demand exceeding supply 1.85 times. The bonds worth five million euros were issued with a total interest rate of 9.75%, while the overall demand for bonds exceeded 9.26 million euros.

In the first halfyear of 2021, in accordance with the adopted dividend policy, the company paid dividends in the amount of EUR 2,8 million.



### IVARS LAMBERTS

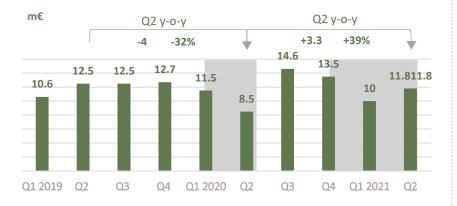
#### Member of the management board (COO)

Due to the restrictions placed on offline servicing, during the first half of this year, pawn loan issuance decreased year on year (-18.7%). However, this did not have a lasting effect on overall growth, as pawn loan segment is also gradually recovering and demonstrating a growing trend. Comparing pawn loan issuance during the first and second quarter of 2021, there is an increased by 11.9%. We have increased our branch network to 93 branches in Latvia. In many areas outside Riga, we are almost the only provider of accessible financial services. Industry organisations and local governments also appreciate the DelfinGroup services network. Including three Banknote branches, which were awarded with the prizes in the competition named "Best Latvian Trader 2020" organised by the Latvian Traders Association and the Latvian Association of Local and Regional Governments.

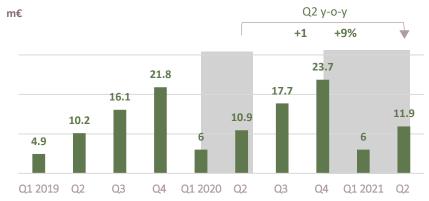


### SELECTED FINANCIALS

### **Total loans issued**



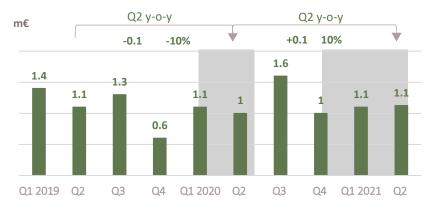
### Total revenue, quarterly cumulative



### EBITDA



### **Profit before tax**



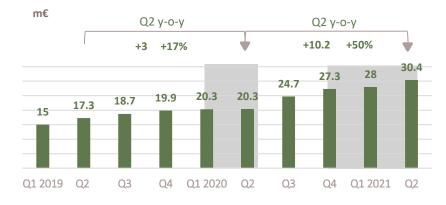
1<sup>st</sup> and 2<sup>nd</sup> wave of COVID-19 restrictions in Latvia



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### CONSUMER LOANS





### Average loan\*



### Weighted average term of loans issued



### Non-performing loan ratio

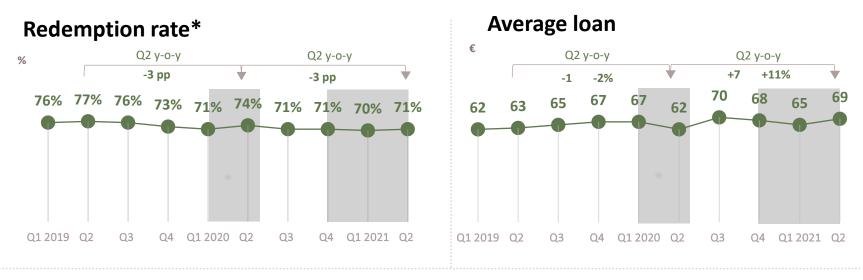


\* Average consumer loan balance for one client at the end of the period.

1<sup>st</sup> and 2<sup>nd</sup> wave of COVID-19 restrictions in Latvia



PAWN LOANS



### Pawn net loan portfolio



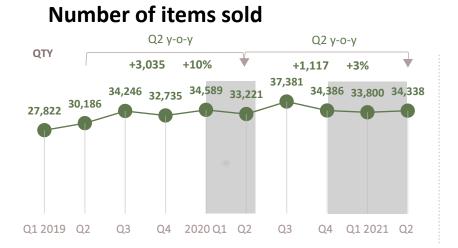
m€

\* Items redeemed or extended within 3 months from issuance.

1<sup>st</sup> and 2<sup>nd</sup> wave of COVID-19 restrictions in Latvia



### **RETAIL OF PRE-OWNED GOODS\***

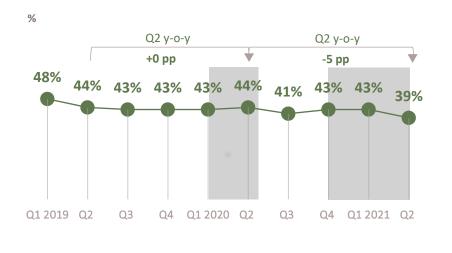


### **Total sales revenue**



9

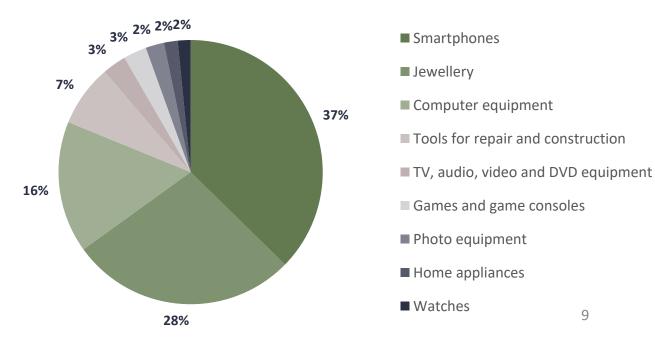
### **Gross margin**



\* Excluding wholesale of precious metals (scrap)

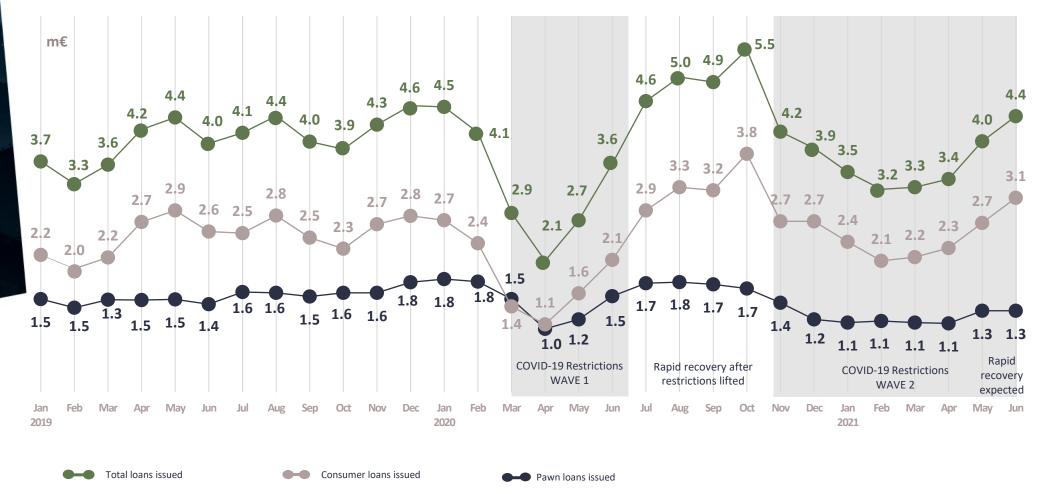
1<sup>st</sup> and 2<sup>nd</sup> wave of COVID-19 restrictions in Latvia

### Sales split by product category (2021 6M), %

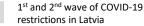




CONSUMER AND PAWN LOANS



Decrease of consumption and various restrictions during COVID-19 lockdowns resulted in a temporary drop of loan issuance. Lifting of lockdowns resulted in rapid loan issuance recovery.





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Consolidated income statement

Income Statement, EUR'000	2019*				2020				2021		2020	2021
	Q1	Q2	Q3	Q4	Q1*	Q2*	Q3	Q4	Q1	Q2	6M	6M
Total revenue	4,936	5,429	5,951	5,861	6,020	5,195	5,500	6,948	6,018	5,918	11,215	11,936
Cost of sales	-756	-856	-1,009	-982	-1,215	-961	-993	-1,055	-748	-1,015	-2,176	-1,763
Credit loss expense**	-408	-643	-695	-893	-725	-438	301	-1,542	-714	-570	-1,163	-1,284
Interest expenses and similar expenses	-536	-664	-739	-914	-823	-887	-1,146	-633	-1,155	-706	-1,710	-1,861
Gross profit	3,236	3,266	3,508	3,072	3,257	2,909	3,662	3,718	3,401	3,627	6,166	7,028
Selling expenses	-1,185	-1,420	-1,325	-1,496	-1,342	-1,155	-1,226	-1,704	-1,325	-1,443	-2,497	-2,768
Administrative expenses	-707	-863	-876	-1,042	-855	-776	-865	-1,044	-964	-1,070	-1,631	-2,034
Other operating income	6	52	16	21	4	25	16	28	16	11	29	27
Profit before tax	1,350	1,035	1,323	555	1,064	1,003	1,587	997	1,128	1,125	2,067	2,253
Income tax expense	-338	-2	-3	-7	-26	-7	-462	-259	-324	-299	-33	-623
Net profit	1,012	1,033	1,320	548	1,038	996	1,125	738	804	826	2,034	1,630
EBITDA	1,915	1,784	2,112	2,376	2,110	2,156	2,984	2,023	2,543	2,095	4,266	4,638

\* Data reflected according to restated comparatives in newest FS's.

\*\* For the purpose of comparison, other operating expenses are reclassified to credit loss expense as a major part of other operating expenses are losses from cession of non-performing loans (debt sales).



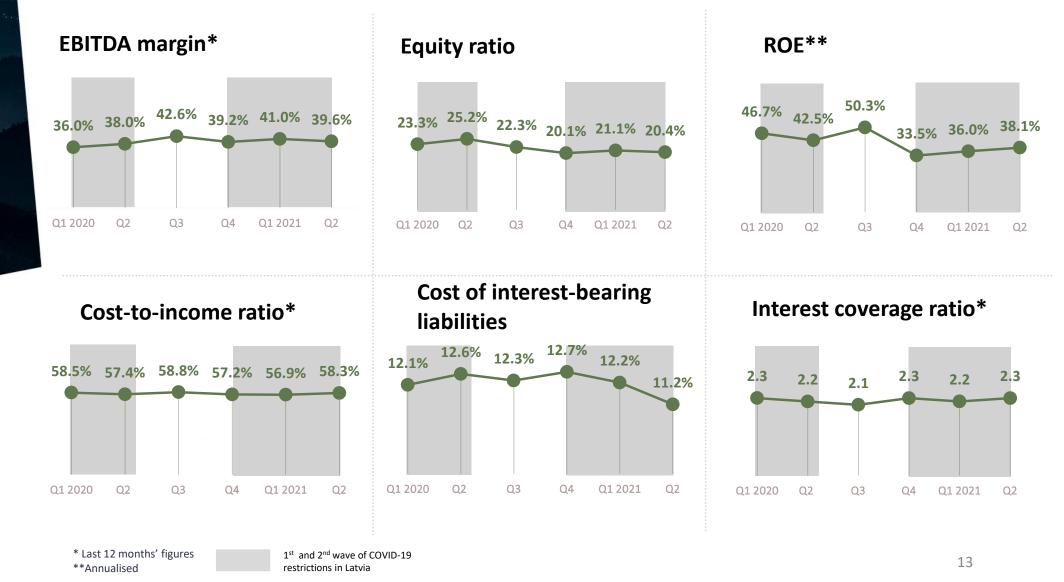
Consolidated Balance sheet

BALANCE SHEET, EUR'000	2019					20	2021			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
Fixed and intangible assets	652	621	775	691	748	860	927	836	864	818
Loans to related parties	1,295	1,389	1,397	1,308	1,376	1,381	376	474	445	-
Net loan portfolio	20,761	26,609	29,474	31,547	32,493	32,256	34,040	34,674	32,220	33,265
Inventory and scrap	1,111	1,173	1,231	1,155	1,224	1,186	1,545	1,534	1,693	1,533
Other assets	339	256	231	384	503	536	365	655	495	331
Cash	2,686	469	1,296	1,136	2,037	1,958	2,434	4,592	1,907	594
Right-of-use assets*				2,049	1,950	3,056	2,928	3,194	3,281	3,145
TOTAL ASSETS	26,844	30,517	34,404	38,270	40,331	41,233	42,615	45,959	40,905	39,686
EQUITY	5,466	6,499	7,819	8,367	9,405	10,401	9,513	9,251	8,639	8,109
Share capital and reserves	1,500	1,500	1,500	1,500	1,500	1,500	4,000	4,000	4,000	4,000
Retained earnings	2,954	2,954	2,954	2,954	6,867	6,867	2,354	1,354	3,835	2,478
Profit/loss for the current year	1,012	2,045	3,365	3,913	1,038	2,034	3,159	3,897	804	1,630
LIABILITIES	21,378	24,018	26,585	29,903	30,926	30,832	33,102	36,708	32,266	31,577
Interest-bearing debt	20,023	22,832	25,311	26,438	27,316	25,586	27,575	31,151	26,894	26,360
Trade payables and other liabilities	1,355	1,186	1,274	1,337	1,596	2,047	2,418	2,121	1,798	1,764
Lease liabilities for right-of-use assets*				2,128	2,014	3,199	3,109	3,436	3,574	3,453
TOTAL EQUITY AND LIABILITIES	26,844	30,517	34,404	38,270	40,331	41,233	42,615	45,959	40,905	39,686

\* Adoption of IFRS16.



### FINANCIAL RATIOS

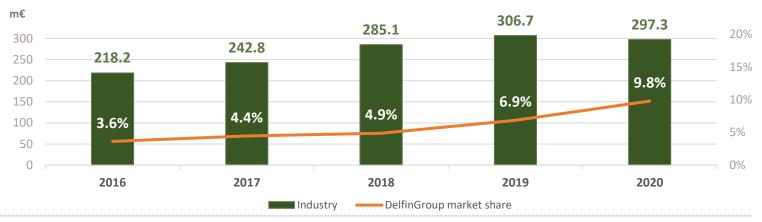


## Appendix

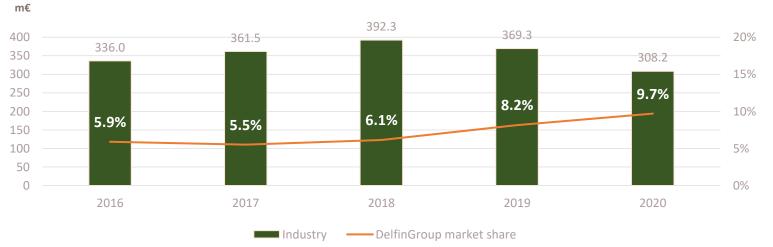


### MARKET OVERVIEW

### Consumer loan portfolio, DelfinGroup vs Industry



Consumer loans issued, DelfinGroup vs Industry



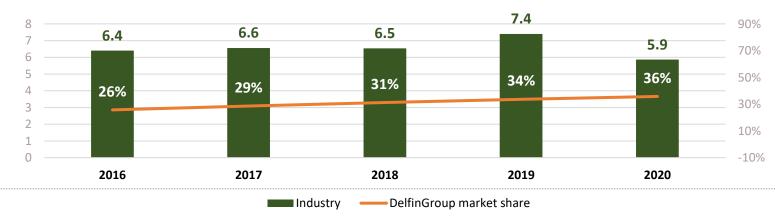
Sources: Consumer Rights Protection Centre; DelfinGroup internal calculations



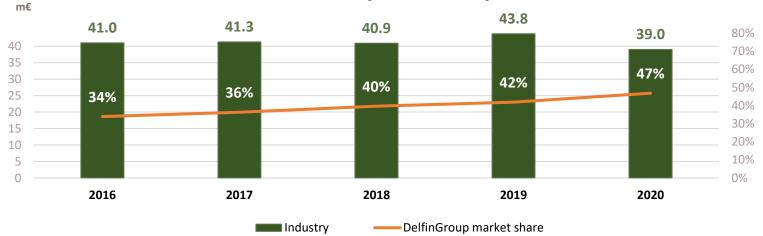
### MARKET OVERVIEW

### Pawn loan portfolio, DelfinGroup vs Industry

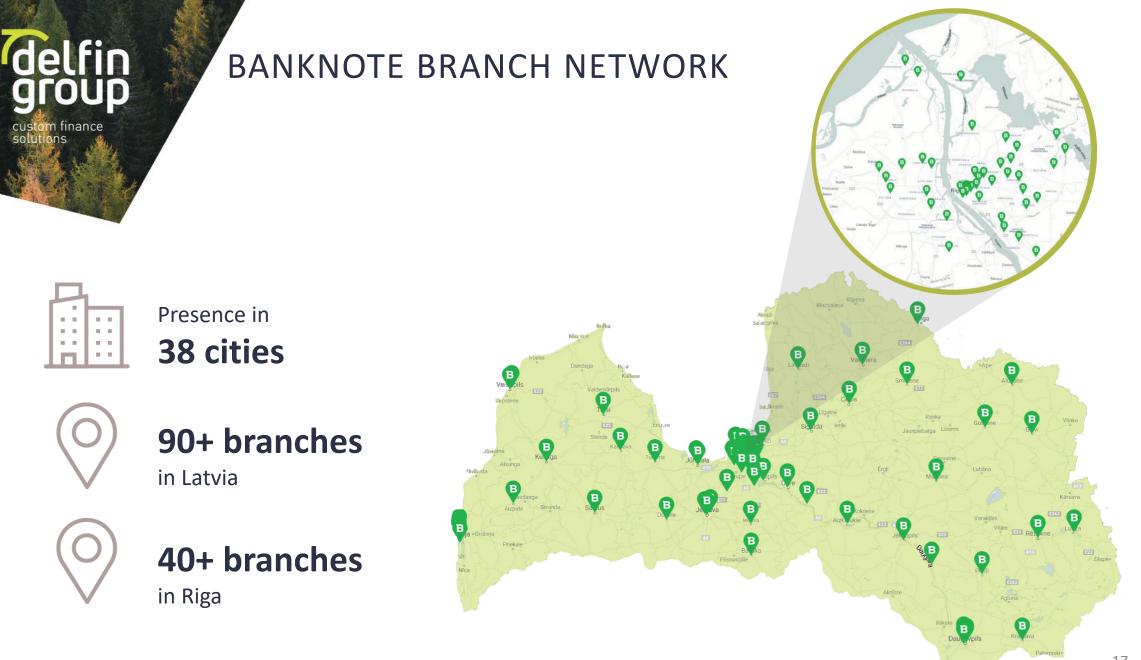
m€



### Pawn loans issued, DelfinGroup vs Industry



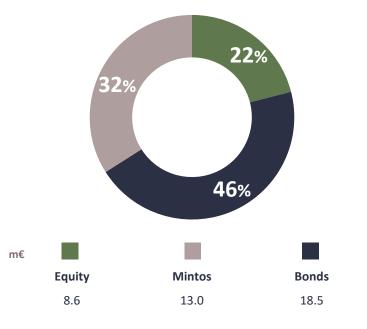
Sources: Consumer Rights Protection Centre; DelfinGroup internal calculations





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### Capital structure, Q2 2021



### **DIVERSIFIED AND SUSTAINABLE** CAPITAL STRUCTURE

### **Active MINTOS investor** map, Q2 2021

DelfinGroup has more than 70,000 investors in Mintos from 108 countries

### mintos







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**Dividends** Regular cash distribution to shareholders



### **DIVIDEND POLICY**

Quarterly dividends

Up to 50% of the company's consolidated quarterly profit

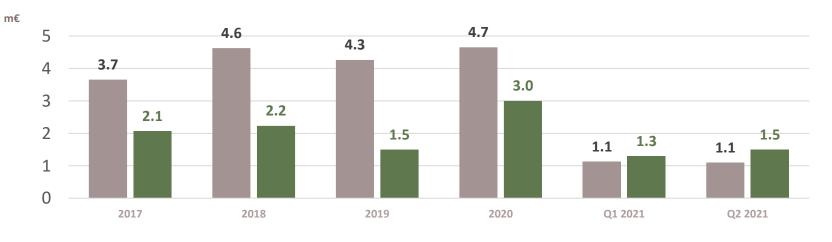
Annual dividends

In an amount ensuring an optimal capital structure

#### Dividends

At least 50% of the company's consolidated profit

Dividends paid out by DelfinGroup



The full DelfinGroup dividend policy is available on the website https://www.delfingroup.lv/governance

Profit before tax Dividends paid out



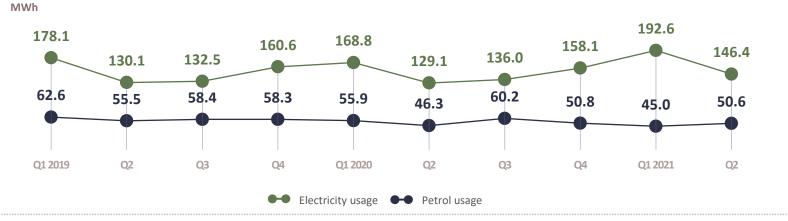
Environmentally responsible workplace

DelfinGroup has received quality and energy management certification under ISO 9001:2015 and ISO 50001:2015 standards

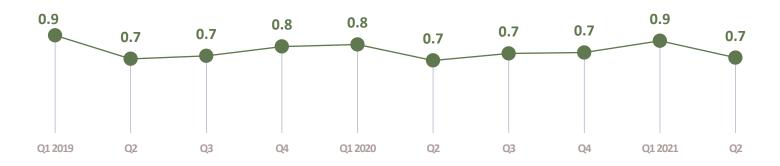


### ENVIRONMENTAL SUSTAINABILITY

### Electricity and petrol usage







\* Energy intensity is calculated based on quarterly electricity and petrol consumption per employee



Environmentally responsible workplace

### ENVIRONMENTAL SUSTAINABILITY (CONTINUED)

### Greenhouse gas emissions and greenhouse gas emission intensity



●● Greenhouse gas emissions\*, t CO2 ●● Greenhouse gas emission intensity\*, kg of CO2 per 1 EUR of turnover

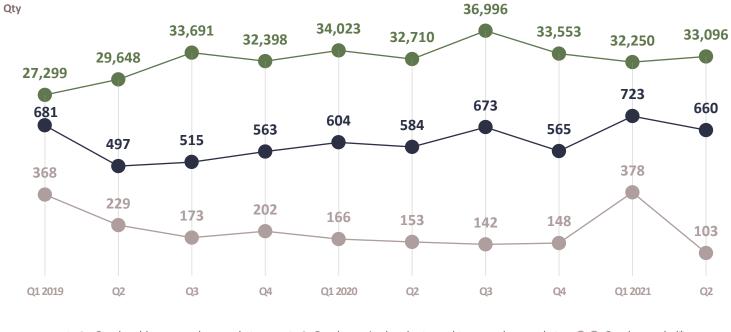
\* Greenhouse gas emissions as a result of consumed electricity and petrol



DelfinGroup promotes the efficient use of resources by returning pre-owned goods to the secondary market

### ENVIRONMENTAL SUSTAINABILITY (CONTINUED)

### Pawn shop as part of circular economy



● Goods sold on secondary market ● Goods repaired and

● Goods repaired and returned to secondary market ● Goods recycled\*

\* Goods properly recycled or used as spare parts

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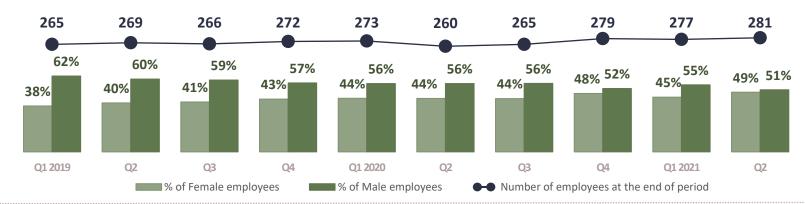
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### Employees

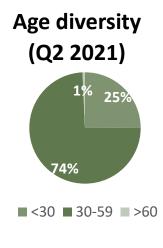
DelfinGroup is committed to being an inclusive and supportive workplace. Company's gender pay gap in Q2 2021 is 11%. According to the Central Statistical Bureau of Latvia the pay gap in the financial sector was 35%\* in 2020.

### SOCIAL RESPONSIBILITY

### Dynamics of the number of employees and gender diversity







\* Source: Dzimumlīdztiesība: Nodarbinātība un darba samaksa | Oficiālās statistikas portāls



### **Employees**

Stable average employee length of service indicates satisfaction among employees

### SOCIAL RESPONSIBILITY (CONTINUED)

### Employee turnover and average employee length of service



Average employee length of service, (years)

Employee turnover

### Percentage of employees released during probationary period





Definitions for Alternative Performance Measures\*

The goal of alternative performance measures is to provide investors with performance measures that are widely used when making investment decisions and comparing the performance of different companies.

\* As stipulated by FCMC Regulations on Alternative Performance Measures

#### EBITDA

Earnings before interest, taxes, depreciation and amortisation = (Profit before tax) + (Interest expenses and similar expenses) + (Rights of used assets depreciation) + (Depreciation of fixed assets) + (Amortisation). Used as a measure of corporate performance as it shows earnings before the influence of accounting and financial deductions.

#### EBITDA Margin

Operating profitability as a percentage of its total revenue, calculated as EBITDA / (Interest income + Gross profit from the sale of foreclosed items). Used as a profitability measure that is factoring out the effects of decisions related to financing and accounting.

#### Interest Coverage Ratio

Profitability and debt ratio, calculated as ((Profit before corporate income tax) + (Interest expenses and similar expenses) / (Interest expenses and similar expenses). Used to determine how easily a company can pay interest on its outstanding debt.

#### Cost-to-income Ratio

((Sales expenses) + (Administrative expenses) + (Other expenses (excluding Loss from cession (debt sales) of non-performing loans)) ) / ((Net sales) – (Cost of sales) + (Interest income and similar income) + (Other operating income) – (Interest expenses and similar expenses)).

#### **Return on Equity (ROE)**

Net profit for the period/months in the period\*12 / ( ((Equity as at the start of the period) + (Equity as at period end)) / 2).

#### **Total revenue**

Net sales + Interest income and similar income. Represents income generated by the Company's business segments.

#### **Interest-Bearing Debt**

Liabilities that require the payment of interest, including bonds, other loans, leasing liabilities etc. Interest-Bearing Debt has priority over other debts.

#### Cost of interest-bearing liabilities

Weighted average nominal interest rate calculated by amount of interest bearing liabilities as at period end.

#### **Dividends paid out**

(Dividends paid during the period)/(Net Profit for the period). Shows what percentage of profit is distributed to shareholders in the form of dividends.

#### **Equity ratio**

Equity/Total assets.



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